

INN-FORM PC™

Combining the Best in Lodging and Computer Technology

Accurate Call Management, Outstanding Ease of Use

The **INN-FORM PC™**, from **TEL electronics, inc.**, is the ideal PC based call accounting system for any hotel or lodging facility that must track the call activity of short term users, as well as store and report call data for extended stay guests and administrative departments.

Designed with simplicity and flexibility in mind, the **INN-FORM PC™**, allows you the benefits and quality of the INN-FORM Plus with the enhanced power of a personal computer.

The **INN-FORM PC™**, is designed to allow you to print reports to your network printer, print a paper audit trail to a dot matrix serial printer, print to a virtual printer, and also be interfaced to a property management system. The **INN-FORM PC™** is sensitive to the space limitations of hotel/motel front desks. The software was designed to run in the background of an existing computer or on a dedicated system. Its powerful yet compact memory requirement is ideal for the hospitality industry, as well as for use in hospitals and extended stay facilities such as retirement villas.

Compatibility and Dependability

The **INN-FORM PC™** is compatible with almost any Property Management System. The protocol can be customized on site for communication between the PM System and the **INN-FORM PC™** software.

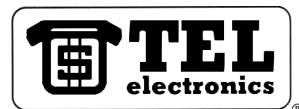
To ensure that records are not lost when the PMS stops working, the **INN-FORM PC™** stores calls in memory. Calls no longer need to be posted manually, because the system posts them automatically in the background as new calls are collected. Alarms for no call activity from the PBX and errors in posting to the PM system are built-in features of the **INN-FORM PC™**.

Outstanding capabilities enable the **INN-FORM PC™** to maximize telephone revenue for your facility.

Contact your equipment provider, or TEL today!

Phone: (800) 748-5022

Fax: (801) 756-9135

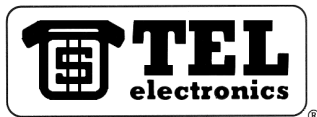


SYSTEM MINIMAL REQUIREMENTS

- NANP compliant.
- Windows 95, Windows 98, Windows NT 4.0 Server, Windows 2000 Server, or Windows XP Operating System.
- Additional 10 megabytes free hard drive space with 40 megabytes preferred if using all modules and storing all calls (more depending on options and call record storage requirements).
- 16 megabytes of RAM unless the operating system requires more; more may be required for non-dedicated systems running multiple applications.
- IFPC CP requires one serial port for SMDR in from the phone system.
- IFPC PM requires one serial port for call record out to PM system.
- Remote access requires a modem.
- Attached printer for report output (can be a network printer).
- Preprogrammed and customized tariff with all current V&H coordinates and international rate lines built in
- Default rate line for new area codes and exchanges
- Easily upgradeable for new rates and features via diskette or email.
- Customized rates available upon request.
- Pass Code Access security controlled.
- 911 and 311 emergency alarms.
- No SMDR activity from phone system alarm.
- Non-posting to PM system error alarm.
- All alarms can be set for audible and/or on screen.

ON-SITE PROGRAMMABILITY

Call charges (35 types), Percentage Cost Adjustments (six types) Mark-ups, Mark-downs, Surcharges, Grace Periods (six types), Audit Trial ON/OFF, Print No-Cost Calls ON/OFF, Store NO-Cost Calls ON/OFF, System Initialization, Set Time/Day/Date, Turn Alarm Off, Load Default Parameters, Reports-per-Page Control, Add Area Codes, Call Memory Initialization, Add Exchanges, SMDR Changes, Baud Rate Change, Management Access Setup, Department Names, Hospitality Setup, PMS customization, Serial Port Setup, 800 Number Threshold Billing, Printer Font Size.



REPORTS AVAILABLE (with FD Module)

- Audit reports by extension, cost center or room number with different data categories in summary or detail.
- Activity reports of different call types in daily, weekly, monthly, quarterly and yearly time frames.
- Check Out reports.
- Cost Center Reports in summary or detail.
- Exception Reports including Phone Number Dialed and Area Code or State Dialed. Select from 12 criteria in all.
- Trunk reports for daily, weekly, monthly or quarterly.
- Extension Audit Reports in summary or detail.
- Extension Reports in summary or detail.
- Programmable parameters and programming change Report
- Automatic multiple reports and clearing
- Raw SMDR Report
- Wake Up Call Audit Report (prints when set and cleared).
- Set Restrictions on Extension and Exception Reports including Start date/End date, Specific Call Types such as local or toll free, and International calls. 15 different restrictions to choose from.

ADDITIONAL FEATURES

- Modular – order what you need.
 - CP = Call Processing
 - PM = Property Management Interface
 - FD = Reports
- Audit trail
- Start date/End date or Start time/End time for reports
- Exclusive department, extension group or call type options
- Automatic printing and clearing of reports
- Menu-driven operation
- Warning and error messages.
- Threshold billing for 8xx calls.

Distributed by:

TEL electronics, inc. is the leader in call accounting and answer detection technology. With over 20 years experience, TEL can help your business manage telephone costs and increase job productivity.

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