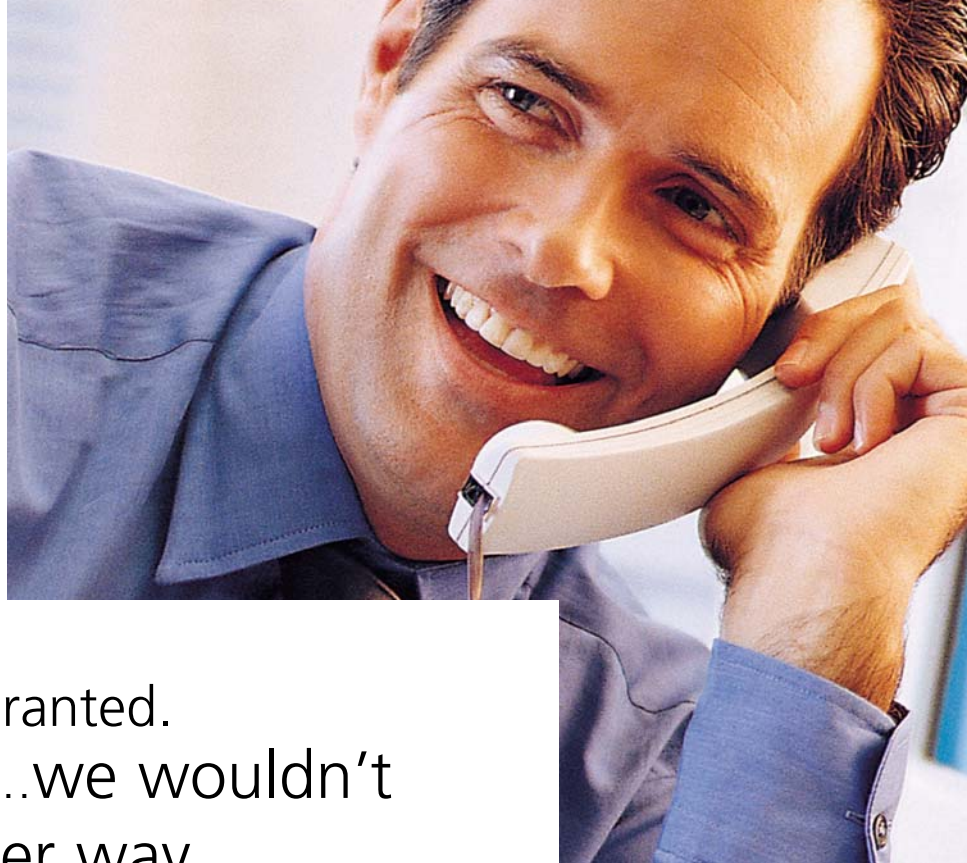




When something is this easy to use
and this intuitive, we understand
why it might be taken for granted.

That's the way it *should* be.

Technology, at its best, is transparent.



They're taking us for granted.
And you will, too...we wouldn't
have it any other way.

InnLine Express[™] VOICE MESSAGING SYSTEM

InnLine Express by Innovation is specifically designed for medium-sized hotels with 140 rooms or less (up to 150 total voice mail boxes).

We've combined voice mail, automated attendant and wake-up calls into one powerful system.

InnLine Express provides an affordable opportunity for medium-sized hotels to offer the same amenities as their larger counterparts. While your guests will appreciate its benefits, you'll enjoy increased productivity and profitability.

InnLine Express will interface with your existing equipment, so there's no need to replace your phones. It's so dependable and seamless, you'll forget it's there.

BENEFITS

- ▶ **Automated Attendant** routes outside calls automatically while your operator remains available.
 - ▶ **Property management integration** allows your computer system to integrate with voice mail features, maintaining guest confidentiality at all times.
 - ▶ **Call routing** transfers outside calls directly to departments or individuals, further reducing switchboard traffic.
 - ▶ **Wake-up calls** are guest-programmable and are handled automatically by the system.
- ▶ **Guest voice messaging** eliminates the need for message taking and delivery, freeing up valuable staff time.
 - ▶ **Automated Guest Services** provides information to your guests with the touch of a button.
 - ▶ **Staff voice messaging** creates more efficient staff communications. Special instructions, work schedules, and maintenance orders can all be communicated through InnLine Express—and it even delivers messages to pagers.

FEATURES

GUEST VOICE MESSAGING

- Easy-to-use guest voice mail
- Automatic message playback
- Access to Automated Guest Services
- Guest voice mail tutorial
- Guest-configurable greeting/passcode
- Off-premises voice mail access
- Deleted message recovery
- Voice mail holding box at checkout
- Configurable language choice (requires HASP activation)

AUTOMATED GUEST SERVICES

- Guests can set wake-up calls
- Informational recordings
- Guest comment box

STAFF VOICE MESSAGING

- Configurable greetings/passcode
- Off-premises voice mail access
- New staff user tutorial
- Individual personal operators (secretary)
- Configurable message notification: *pager, telephone*
- Message type control: *normal, urgent, private, certified, future, or time-limit delivery*
- Message replay options: *fast forward, rewind, pause, skip, go back*
- Increase/decrease playback speed
- Deleted message recovery
- Configurable distribution groups
- Configurable language choice (requires HASP activation)

FRONT DESK ADMINISTRATION

- Quick access to administrative functions via front desk phones
- Setting of guest wake-up calls
- Express messaging to guests or staff
- Assist guest access to voice mail
- Assist previous guest access to holding box
- Guest voice mail room change
- Individual guest administration, check-in room/refresh message lamp
- Undelete guest messages
- Access to report package
- Change language for guest (requires language module)
- Easy daily maintenance (for non-PMS integrated systems)

AUTOMATED ATTENDANT

- Two automated attendants
- Department menu
- Guest/staff extension dialing
- Guest/staff dialing directory
- Guest transfer security
- Configurable security failure destinations
- Multiple languages (requires HASP activation)

PMS INTEGRATION*

- Guest check-in/check-out
- Guest room move
- Guest dialing directory support
- Message count update
- PMS text message

*some features are PMS-dependent

SYSTEM CONTROL

- Accurate (Atomic Clock) time maintenance
- Remote maintenance software
- Diagnostic utilities
- System event and error logging
- Automatic system failure notification
- System reports scheduler

ADD-ON MODULES

- Multiple languages (requires HASP activation)
- Wake-up off-loading (certain PBX types)
- 911 notification (certain PBX types)

PLEASE NOTE: *Terms and specifications subject to change without notice. Hardware subject to change with availability. For a complete list of features, please refer to the current InnLine Express software and hardware specifications in your Innovation Technologies Distributor Agreement.*

SPECIFICATIONS

PHYSICAL CHARACTERISTICS

Mini-tower case, 15" VGA, monitor, keyboard, mouse

HARDWARE

Intel/Celeron-1.7 GHz CPU
128 Megabytes RAM
30 GB IDE hard drive
CD-RW

NUMBER OF PORTS

4 port configuration

OPERATING SYSTEM

Window® XP Home Edition

STANDARD FEATURES

3 com ports
1,000+ hours of voice storage
150 mailbox capacity
Modem for remote access

PBX INTEGRATIONS

All major lodging PBX

PMS INTEGRATIONS

All major lodging PMS

SOFTWARE

Remote maintenance and diagnostic software

VOICE/INTEGRATION CARDS

Intel voice cards

OPERATING ENVIRONMENT

110 VAC 60Hz
Temperature: 55°F–75°F, humidity non-condensing

We fit inn, so you'll stand out



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