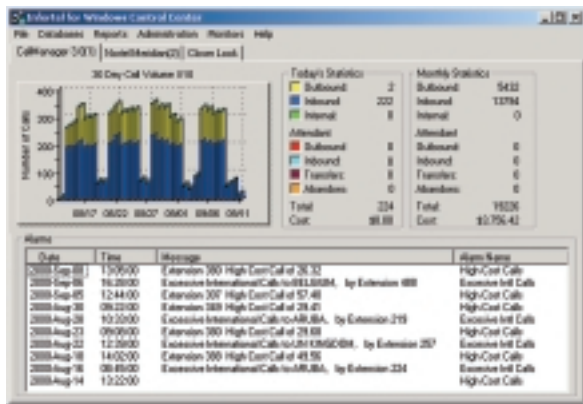


# Easy, effective call accounting.

**InnCharge™**  
CALL ACCOUNTING

**Big or small,** call accounting at your property has never been easier.

**InnCharge Call Accounting** is a powerful PC-based telemanagement module designed specifically for the lodging and hospitality industry. *Innovation Technologies Worldwide* has been offering voice mail systems and related enhancements to hotels since 1988. We are pleased to bring you **InnCharge**, the industry's finest hotel call accounting product. **InnCharge** is loaded with powerful features that make call accounting a breeze (see back for details).



## FEATURES

### System Architecture

32-bit architecture, SQL Server database and client software, and HTML reporting. Compatible with virtually every PMS.

### Administrative Features

- Multi-user Front Desk Applet allows front desk staff to assign billing classes and run quick guest inquiry reports with virtually no training.
- Network compatibility allows multiple users to access the system simultaneously.
- Onsite adjustments can be made to the data format sent to the PMS.

### Alarms and Notifications

- Built-in alarms alert property personnel (either on premises or at a remote location) if the PBX or PMS are experiencing failure. Alarms can be sent via numeric or alphanumeric pager, e-mail, or displayed on screen.
- In the event of PMS failure, records are stored temporarily then posted automatically when the PMS resumes operation.

### Reporting Capabilities

Automated reporting for night audit or other non-manual reporting needs.

### Billing Features

- Offers separate billing classes for both guests and staff — providing up to ten types of costing — which allows you to custom bill differing class types.
- Ensures proper posting of calls with current area codes, exchanges, and rates when properties take advantage of **InnCharge's** rate table subscription service (first year subscription is complimentary).
- Tracks authorization codes to post calls from phones throughout the property.
- Supports multiple taxing methodologies with full support for compound taxes, allowing you to accurately recover telecom taxes.
- Prices calls according to 100+ long distance services including virtual private networks and reporting actual costs, revenues, and profits.
- Handles even the most complex metropolitan area pricing plans, and allows special costing to specific prefixes such as 800, 900, and 976.
- Sets threshold limits, charging a flat-fee for a period of time then per-minute billing thereafter, curbing abuse of Internet connectivity.

**We fit inn, so you'll stand out.**

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